



Car Parking Charges

at Sumburgh, Kirkwall & Stornoway Airports

How It Will Work



What is happening?

HIAL is introducing car parking charges at your airport from 1 July 2018. The work to install the new parking systems will take place at your airport between now and mid-June, 2018.

Inconvenience to customers will be kept to a minimum and the changes will be clearly signposted.

What if I park my vehicle before 1 July and leave after 1 July?

Cars parked before July 1 will not be charged for parking prior to this date. Days parked after 1 July will be charged. Car owners who parked before July 1 should go to the information desk where you will be issued with a ticket for the length of your stay.





How will the system work and payments be taken?

On entering the car park there will be a barrier and you will obtain a ticket by pressing the illuminated green button. The machine will then issue a ticket. On leaving the airport use one of the pay machines located at the terminal building or in the car park before returning to the vehicle, or you can pay at the exit barrier by inserting the ticket and paying via card chip and pin.



Is there a charge for Pick Up/Drop Off?

There is no charge for up to 2 hours.

What if I lose my ticket?

If you lose your ticket, go to the information desk at the airport or the security search area at Sumburgh where you will be provided with another ticket for use at the pay machine.



Exemptions

NHS passengers

Your local NHS will include instructions on validating your ticket for free parking in the information sent to you when arranging flights. Present your ticket at the Information Desk in Stornoway and Kirkwall, together with your proof of travel for NHS appointments and your ticket will be validated. In Sumburgh, you should present your ticket and proof of travel to a member of the airport security team at the security search area and your ticket will be validated.

Compassionate Travel

Loganair operates a compassionate travel policy and HIAL will complement this policy with free parking for passengers travelling under the terms of the policy. In order to receive a free ticket passengers must provide suitable evidence of travel to the information desk at Stornoway and Kirkwall. In Sumburgh, you should present your ticket and evidence of travel to a member of the airport security team at the security search area and your ticket will be validated.

Acceptable evidence for the Loganair policy is detailed on www.Loganair.co.uk under the 'OUR FARES' tab.

Inter-Island passengers Orkney and Shetland

Free of Charge parking will be made available at Sumburgh and Orkney airports for the use of Inter-Island travellers. Inter Isle residents wishing to use this facility should apply to register a vehicle with your airport using the following contact details:

<http://www.hial.co.uk/kirkwall-airport/contact-us/>

<http://www.hial.co.uk/sumburgh-airport/contact-us/>

Blue Badge holders

For an initial period of 12 months, Blue Badge holders will be able to park for free. Blue Badge holders should present their parking tickets together with their flight confirmation and Blue Badge at the information desks in Stornoway and Kirkwall, or to a member of the security team at Sumburgh. The scheme will be reviewed after 12 months.